

## Cancelation Policy

- All payments are paid via EFT prior to horse training/re-education, lessons and clinic bookings.
- Clinic deposits must be sent in 6 weeks prior to booking and paid in full 2 weeks prior to due date of clinic.
- If a client has to cancel or reschedule any bookings, the client must contact Karen **White** via email or text directly at **least 4 weeks** in advance of the scheduled booking.
- If a client does not cancel or reschedule a private lesson, clinic position or horse training at least 48 hours in advance, **Karen White** reserves the right to charge a cancellation fee equivalent to a full training/lesson/clinic fee that would normally be charged for that training/lesson/clinic session.
- If a client fails to appear for a scheduled lesson, **Karen White** reserves the right to charge a **no show fee** equivalent to the training fee that would have been charged for the training session.
- All cancellations at Mohegan must be made **72 hours** in advance by text message, phone or email.

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Students Signature

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Date

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Students Name